



CAP Certified Hardware List

Note: CAP Software's retail management products are high performance software applications designed for use in high volume and specialty retail environments. Our technicians have rigorously tested the following computer hardware and peripheral devices and certified them for use. Using devices other than those listed here will void any existing CAP Software product warranty and CAP cannot guarantee that they will work. **Installing CAP on unapproved devices could lead to additional support or development costs for CAP to test and certify those devices.**

**When updating your PC, please make sure your new PC has the required peripheral ports. CAP does not recommend USB-Parallel adapters and cannot guarantee they will work.

Minimum Systems Requirements

Operating System:	Windows XP Professional Windows 7 Professional 32 or 64-bit. (32-bit preferred) WEPOS Windows POSReady 2009
Ram:	1 GB if XP Pro, 3 GB if Windows 7 Pro 32 bit
Processor:	1.6 GHz Dual Core, 2.5 GHz Single Core

Higher RAM and Processor values will result in better performance and are recommended in high volume or complex installations with multiple peripherals.

Network Infrastructure

CAP does not have a minimum requirement on network speed or configuration specifications. However, system performance in a multi-station or server environment is dependent upon the speed of the network for handling CAP data. CAP recommends a true Gigabit network for optimum performance in any store and requires Gigabit performance for large or high volume operations.

Anti-virus

CAP recommends that users install and maintain a quality anti-virus program on all computers with access to the internet at all times.

The following anti-virus vendors are supported:

ESET www.eset.com - NOD32
Trend Micro www.trendmicro.com
VIPRE www.sunbeltsoftware.com

*These are **NOT** supported:*

Norton
McAfee

Using a non-supported anti-virus can cause system performance issues and unreliable operations.

Computer Monitor

1024 x 768 resolution is the minimum. 800 x 600 will result in less than optimal display. CAP supports all Elo Touch, Pioneer TOM M5 and 3M touch screen displays for POS applications.

PC Based (distributed systems)

The following PCs meeting the above minimum standards are supported.

Dell
Lenovo/IBM
Logic Controls LC700 and LC8600 Industrial Computers

Hewlett Packard
Touch Dynamic Saturn PC
Industrial Computers

All-in-One or Bundled Systems (by manufacturer)

CRS	ITC-1000 series IT-7000 series IT-8900 series SAM4S SPT-3000 ZPOS PLUS	
Elo Touch	15A1 series 15A2 series 17A2 series "B" series (15" and 17") "D" series (15" and 17")	
Fujitsu	RetailReady 3600 series	
Hewlett-Packard	RP3000 RP5800	
IBM	SurePOS 300 series SurePOS 500 series	
NCR	RealPOS 70XRT RealPOS 25 RealPOS 50 RealPOS 40 RealPOS 60	
ParTech	EverServ 2000 EverServ 6000	
PioneerPOS	StealthTouch M5 series StealthTouch S-Line StealthTouch XV	
POS-X	XPC series	
Protech	PS-3100 PS-6508 BPC-8960	BPC-8072 BPC-8090

Touch Dynamic	Breeze series FS series
Toshiba	WillPOS ST-A10 WillPOS ST-A20

Hardware Peripherals

approved Windows OS

Receipt Printers

		XP Pro	Win7 (32 & 64 bit)
Epson	TM-T88III (USB, parallel, serial)	Y	Y
	TM-T88IV (USB, parallel, serial)	Y	Y
	TM-T88V (USB, parallel, serial)	Y	Y
	<i>Epson OPOS 1.95 or newer</i>		
Hewlett Packard	powered USB	Y	N
IBM	SureMark 4610-1NR	Y	N
NCR	RealPOS TR single station (USB)	Y	N
POS-X	Evo (USB)	Y	N
Samsung	SRP350 (serial & parallel)	Y	N
SNBC	BTP-2002NP (parallel)	Y	N
Star	SP-216	Y	N
	TSP-100	Y	Y
Toshiba	TRST-A10 serial and USB	Y	Y
	TRST-A00 serial and USB	Y	Y
Touch Dynamics	TP3000 (USB)	Y	Y

Barcode Scanners

CAP supports most USB, PS/2 or Bluetooth scanners from the following vendors:

(CAP DOES NOT support RS232/Serial scanners)

HHP	HP	Metrologic
Symbol/Motorola		

Cash Drawers

CAP supports printer driven and serial driven cash drawers from the following vendors:

APG	IBM	HP
MMF	M-S	NCR
Toshiba (EPSON)		

Customer Pole Displays

Logic Controls	PD/PT3000 series PD/PT9000 series LV3000 LCD
Protech	ELVFD-PS6508 2x20 VFD Display CD-LVFD 2x20 Display

Payment Devices

Ingenico	i3010 pinpad (USB, serial)	<u>approved on these cc platforms</u> <i>MPS, PCC, T-Gate</i>
Verifone	1000SE pinpad (serial)	<i>MPS, PCC, T-Gate</i>
UIC	PP795 signature capture pad (USB)	<i>MPS only</i>
	PP790SE pinpad/swipe (USB)	<i>MPS only</i>

** MPS - Mercury Payment Systems, PCC-PCCharge Payment Server*

Magnetic Stripe Readers

MagTek mini
ID-Tech (USB)

Check Reader

MagTek Mini MICR

Scales and Scanner Scales

CAS	LP1000 (serial)
Avery Berkel/Weigh-Tronix	NCI 6720 (serial)
Magellan	8300 (single cable - serial)
Metrologic	MS2320 (single cable - serial)
Mettler Toledo	Viva (serial)
NCR	7878 Single-USB cable

Programmable Keyboard

Cherry
PrehKeyTec MCI-3000

Barcode Printers

Toshiba BEV4D 4"
TSC TDP-247 & TDP-345
Zebra 2824 & 2844

Report Printers

CAP supports most Windows compatible report printers

All other peripheral devices

Contact CAP support at 817-560-7007 or support@capretail.com to request additional devices or to submit a new POS product for certification.

For additional drivers or setup, please contact CAP support for assistance.